

CV PETER MULDER

SOCIAL DOMAIN – TRAINING & WORKSHOPS

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SUMMARY

Social Domain | Training & Workshops | Participation | Project coordination

- More than 25 years of experience in social work, community building and citizen participation in the Netherlands and Eastern Europe.
- Extensive experience in designing training programs and delivering training.
- Extensive experience in participatory supervision of workshops, project and team meetings and residents' meetings.
- Coordination of social projects (content, planning and finances).

KNOWLEDGE AND SKILLS

- Community building, social work, neighborhood-oriented work
- Training and workshops
- Participation
- Methodology development
- Project coordination
- Networks
- Quality of life issues in vulnerable neighbourhoods

RELEVANT PRACTICAL EXPERIENCE - SOCIAL DOMAIN

COMMUNITY WORK, COMMUNITY WORK, COMMUNITY DEVELOPMENT

Policy Officer Research and Development

2021 – 2023

gro-up Buurtwerk, Berkel-Rodenrijs/Rotterdam Alexander (www.gro-up.nl)

As a policy officer, I supported the planning and implementation of the broad welfare assignment of gro-up Buurtwerk (community work) in Rotterdam Alexander. I co-wrote the tender and worked with the regional manager and the client (Municipality of Rotterdam) on policy and implementation. Among other things, I started the team of neighborhood connectors, introduced *Right to Cooperate* in the organization and coordinated the implementation of Local Budget (financing for local organizations and resident groups for neighborhood-oriented activities).

Within the Research and Development team, I participated in organization-wide working groups, including vision development, neighborhood analysis, community development and methodology development. I have participated in tenders and grant applications and was regularly asked to be a facilitator of participatory meetings.

Community worker and project coordinator

1998 – 2010

Horizonty/Spolu-CZ, Brno, Czech Republic (<http://bit.ly/horizonty>)

I worked as a community worker and later as a project coordinator in projects aimed at improving the situation of the Roma population in the Czech Republic and Slovakia. In Eastern Slovakia, I worked according to the ABCD method on a [community project](#) in a Roma settlement near the village of Žehra. Another characteristic project from this period was the Community [Housing project](#) in the city of Brno, a social renovation project for Roma families in particular.

**Community Development Expert
Human Dynamics Public Sector Consulting**

2003 – 2005

Coordination and planning of community development within the two-year project 'Support to the National Strategy to Improve Roma Conditions' in Romania.

RELIEF EFFORTS

Social worker in the Crisis Shelter

1992 – 1997

Social worker in crisis shelters in Hilversum (general Crisis shelter 'De Vluchttheuvel') and Amersfoort (youth shelter 'Nabuccostraat', Stichting Meerwijck). I was responsible for the intakes (including emergency care), individual assistance and group assistance during day, evening and night shifts.

PROJECT MANAGEMENT

Senior Project Leader and Researcher

Since January 2024

Platform31, The Hague (www.platform31.nl)

As a project leader and researcher within the Social Inclusion and Liveability team, I work on various projects aimed at quality of life in (vulnerable) neighborhoods. Current projects include: [Neighborhood labs](#), and an advisory process for the municipality of Barneveld focused on the [Cooperation Approach with villages and neighborhoods](#). I also represent Platform31 in the [WijkWijzer](#) partnership, aimed at the [NPLV Focus Areas](#).

RESIDENT PARTICIPATION AND RESIDENTS' INITIATIVES

- Secretary of Wijkberaad Laakhavens, The Hague (unpaid, since 2024). Co-organizer of the "Laak does vote!" campaign around the 2026 municipal elections.
- Member of the Laak Action Plan Sounding Board, The Hague and initiator of the Laak Manifesto (unpaid, since 2023).
- Project [Wijklabs](#), in The Hague (Laak district) and Schiedam (Schiedam Oost and Schiedam Nieuwland). A project of Platform31, 2024-2025.

RELEVANT PRACTICAL EXPERIENCE - TRAINING AND WORKSHOPS

Guest lecturer, workshop leader

2015 – 2020

University of Ostrava, Czech Republic (www.osu.cz)

I have guided the management of the Department of Social Work of the Faculty of Social Studies in the process of strategic planning. In addition, I have given lectures and workshops for Social Work students and employees of municipalities and local organizations, working in deprived neighborhoods. Topics were:

- Participatory work with groups and organizations at neighborhood or district level
- Action research, empowerment
- Participatory approaches in social work

Training Specialist

2016 – 2019

Jones Day, Brussels, Belgium (www.jonesday.com)

As a member of the Global Training Team, I provided training via WebEx and face-to-face in MS Office to lawyers and administrative staff in Europe, the US and the Middle East. I was involved in rolling out Windows 10 worldwide within the organization, and trained employees in Europe, United Arab Emirates and Saudi Arabia.

Trainer, Workshop Leader **2013 – 2015**
Save the Children International, Tirana, Albania

I designed and implemented part of the training program for the project [Leaders - Young Roma in Action \(LYRA\)](#), a social project aimed at empowering young Roma community leaders from Albania, Kosovo and Bosnia-Herzegovina.

Trainer **2014 – 2016**
European Commission, Brussels, Belgium

I gave training at the RTD Directorate - Research and Innovation to staff members and consultants working on the implementation of the Horizon 2020 grant programme.

Senior Trainer, Quality Assurance Specialist, Content Specialist **2008 – 2012**
Monster, Brno, Czech Republic (www.monster.com)

I coordinated New Hire Training, set up a customer training program and provided training to the international customer service team, specialists and managers. As a Quality Assurance Specialist, I monitored customer contacts, gave feedback to management and coached employees. As a Content Specialist, I worked on Monster's knowledge base.

Training expert, trainer, workshop facilitator **1998 – 2010**
Horizonty/Spolu-CZ, Brno, Czech Republic (<http://bit.ly/horizonty>)

Training aimed at professionalization of social workers and community workers. I have trained social workers in the introduction of [quality standards in care](#). In a network of municipalities and NGOs, I coordinated social projects at the local level and gave tailor-made training and workshops. Themes included:

- Community work (ABCD method); Applying participatory methodologies
- Cooperation at the local level between the municipality, welfare organisations and residents' groups
- (Strategic) planning and organizational development

OTHER WORK EXPERIENCE

Coordinator and Team Leader Socio-cultural Centre 'De Bosuil' **2019 – 2021**
Vzw 'de Rand', Overijse, Belgium (www.derand.be www.debosuil.be)

In socio-cultural center (community center) 'de Bosuil' I led and supervised a team of 8 people and was responsible for:

- The day-to-day operation, planning and organisation of community-building activities and of the cultural programme; Finance and multi-year planning
- Collaboration with local organizations and local government, participation in regional working groups, aimed at cooperation around culture and leisure experience

EDUCATION & COURSES

- **Cultural Anthropology**, Utrecht University, Faculty of Social Sciences
- **Social Work and Services**, Hogeschool "De Horst", Driebergen
- **Technology of Participation**®, Facili2transform (www.facili.nl). Participatory approaches and methods in training, workshops and meetings.
- **Agile working for Project Managers**, Tante Lean (www.tantelean.com). (two-day internal training via Gro-Up).
- Online training **scrum master** (2024).

LANGUAGES

Dutch (native language), English (excellent), Czech (good), French and German (reasonable)

OTHER

- Advanced knowledge of MS Office and SharePoint. Good command of WordPress, CRM applications, and online collaboration tools. Experience with Camtasia, Adobe Captivate and Articulate Storyline.